

YUSUF GANYANA JUMA

SENIOR ICT OFFICER, KENYA NATIONAL LIBRARY SERVICE KENYA

Yusuf Ganyana Juma is based at Kibera Public Library, which serves people living in Kibera, a slum on the outskirts of Kenya's capital city, Nairobi. "Many people come to the library to ask for help in seeking employment. But they are missing opportunities because they do not have digital skills," said Yusuf.

In 2018 Yusuf was one of 12 ICT Officers selected by Kenya National Library Service to undergo an intensive EIFL training-of-trainers programme that combined generic training skills with digital and mobile literacy skills. The training changed Yusuf's life.

"Before, I wanted nothing to do with training, I only did it when instructed, and I was a terrible trainer. Through EIFL I learnt how to group trainees according to age and skills levels; how to make training interactive; how to use icebreakers, and a lot more.

"I have expanded the ICT skills course our library offers to include job seeking, marketing your skills online, and life skills like time management. Now, so many people are coming for training that we have a waiting list," he said.

In-person training scheduled for 2020 was interrupted by COVID-19. However, Yusuf kept in touch with his trainees through social media and continued to train and mentor them online.

In 2020: Fifteen librarians who completed the EIFL training-of-trainers programme trained almost 1,000 librarians in Kenya, Namibia, Uganda and Zambia to introduce ICT-based services in their libraries.



"Since the EIFL training, I am always on the lookout for opportunities for training for my community."

– YUSUF GANYANA JUMA