



HEINONLINE

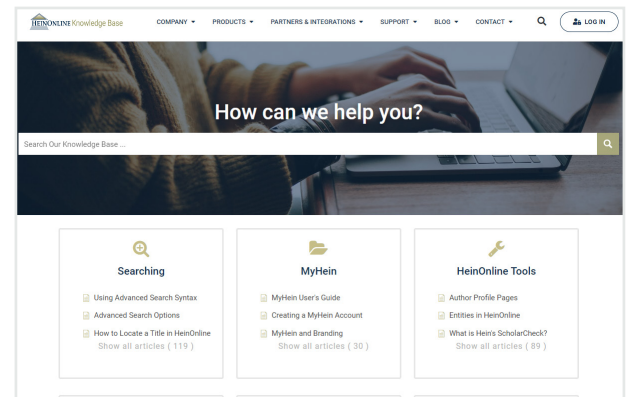
HELP RESOURCES

To provide the most accessible and user-friendly HeinOnline experience, we have curated a plethora of resources and assembled a dedicated Support Team at your disposal.

Knowledge Base

help.heinonline.org

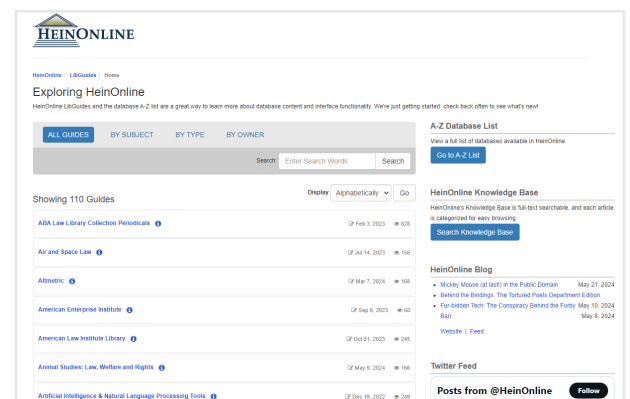
This full-text searchable resource addresses frequently asked questions, offers valuable tips and tricks, shares links to guides and instructional videos, and much more. Browse the 9 major categories including Searching, MyHein, HeinOnline Tools, Technical Support, Training Videos, HeinOnline Basics, HeinOnline Databases, Case Law, and Short-Term Subscriptions.



LibGuides

libguides.heinonline.org

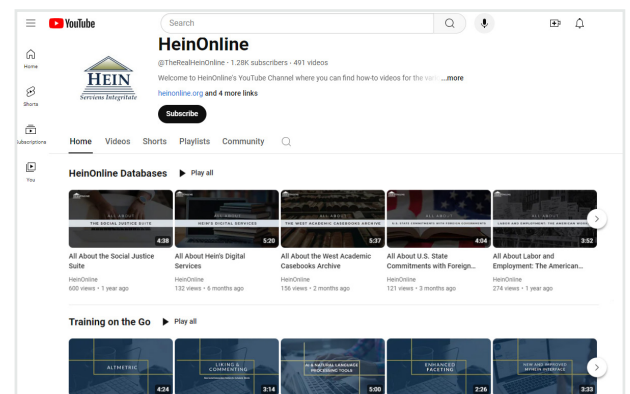
Our comprehensive LibGuides provide tailored content designed specifically for databases, encompassing a diverse range of search tips, an array of artificial intelligence tools to enhance research efficiency, curated videos catering to visual learners, and an abundance of supplementary resources to further enrich your exploration. Libraries have the option to showcase our LibGuides directly on their websites too!



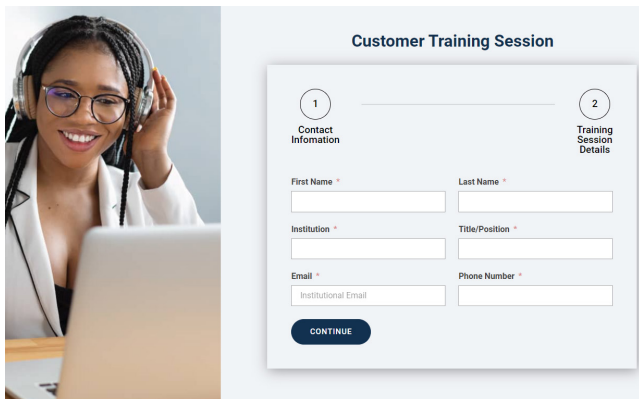
YouTube Channel

youtube.com/@TheRealHeinOnline

Dive into how-to videos tailored to various HeinOnline tools and features, alongside essential guides on effective searching and seamless navigation. Elevate your expertise with additional tips and tricks curated to enhance your research experience. Stay on top of your game with our on-the-go training playlist, featuring concise and informative videos designed to fit seamlessly into your busy schedule.



HEINONLINE HELP RESOURCES



Live Trainings

home.heinonline.org/support/live-demos/

Looking for personalized guidance through HeinOnline? Our support specialists offer individualized database training and product demonstrations. Delivered through live web conferences, these interactive sessions allow users to learn more about HeinOnline's diverse collections, new features, and the best ways to effectively search.



HeinOnline Blog

home.heinonline.org/blog/

Explore HeinOnline's blog for invaluable research insights, updates on new features, and enriching content across various disciplines. Stay informed with interface enhancements, while honing your HeinOnline skills with guides and searching strategies. Our bloggers cover captivating topics spanning history, law, international relations, criminal justice, human rights, and more.



Live Chat

home.heinonline.org

For quick answers, we recommend initiating a one-on-one chat session with a dedicated HeinOnline support specialist. You can expect personalized attention tailored to your specific needs. Whether you require assistance with navigating our extensive database, troubleshooting technical issues, or are seeking guidance on research strategies, our experts are here to assist you.

Need more help? Contact our dedicated support team!

holsupport@wshein.com

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